

Gulf Air hosts emergency planning workshop

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National carrier Gulf Air hosted a two-day workshop for airlines executives on Emergency Planning and Response in Bahrain.

Organized by the Arab Air Carriers Organization (AACO), the workshop was conducted by specialists from Kenyon International Emergency Services - a worldwide professional disaster management company specializing in the aviation sector.

Thirty five airline executives from airlines such as Emirates, Air Arabia, Kuwait Airways and Gulf Air, drawn from various functional divisions such as operations, safety and communications, attended the workshop.

"Gulf Air is pleased to have had the opportunity to host this important workshop," says Gulf Air head of Emergency Response Planning, Gregory Janelle.

'For any airline it is critical to be fully prepared in the event of an emergency. It is absolutely essential to have a team, which is professionally trained to handle various aspects of an emergency situation.'

'The workshop has dealt with some crucial issues facing real-world crisis management plans and has offered practical ideas on how to respond to such situations.'

Participants, through practical exercises, group discussions and debates, gained practical insight into issues and functions such as emergency call centre, human remains identification and repatriation, personal effects handling, family assistance, investigation, hull recovery and site restoration, crisis communications management and claims settlement.-
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