



## **Kenyon International Outlines Action Steps of Airline Disaster and Recovery**

*Updated Briefing Charts, References Listings and Resources Listings are Designed to  
Help Explain the Recovery Phases of an Air Crash*

**(Houston, Texas)** A plane crash or other mass fatality events are devastating to families, communities and the companies involved. Information is disseminated to news organizations and the public regarding the investigative process. However, there is very little information available to families or the public about other areas of the response. These areas include family assistance, communication, recovery, identification and return of loved ones and their personal belongings. These issues are often very complex, detailed and sometimes a lengthy process.

To help explain the processes of family communication, assistance, identification process, return process, and personal effects process, Kenyon has created a series of briefing charts and narratives for downloading at [www.kenyoninternational.com/process\\_flow.htm](http://www.kenyoninternational.com/process_flow.htm)

Kenyon also maintains two large office libraries, in Bracknell, UK in Houston, Texas, as well as smaller limited sets in Hong Kong and Sydney. These sets consist of several hundred books and other published materials with information about the various aspects of an air crash and mass fatality incident response. A list of these references can be downloaded at [www.kenyoninternational.com/info1.htm](http://www.kenyoninternational.com/info1.htm).

Many of the public reports and other documents listed are also available for download from the Kenyon website at [www.kenyoninternational.com/info1.htm](http://www.kenyoninternational.com/info1.htm).

To give the public an idea of the amount and type of equipment used in a mass fatality incident, Kenyon has posted for download, the master listing of equipment that is typically used in response to these tragic incidents at [www.kenyoninternational.com/PDF/Kenyon\\_Resources.pdf](http://www.kenyoninternational.com/PDF/Kenyon_Resources.pdf).

**(More)**

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“We cannot undo an airline crash or a mass fatality - professional recovery organizations should provide to families the resources, and explain how those resources are used to manage the consequences of a loss,” said Robert Jensen, CEO, Kenyon International Emergency Services. “I hope the explanation and information presented on our charts will help families and the public understand the recovery process during these very sad events.”

About Kenyon International

Kenyon is an international leader in worldwide disaster management, providing pre-incident crisis planning and post-emergency response services on behalf of the world’s foremost companies. Privately owned, Kenyon remains the only firm in its business with a hundred year history, comprehensive resources, and experience in every type of mass fatality accident including aviation disasters, natural disaster, war and terror attacks. Headquartered in Houston, Texas, it has offices and facilities in Sydney, Australia, London, UK, and Hong Kong.

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