

AIRLINE RESPONSE (GO) TEAMS

A Systematic Approach to Effective Deployments



Duration: 1 Day

Maximum Attendance: 18

Format: Extensive use of case studies, large and small group discussions, exercises

Description: The ability of a company to project its command and control systems forward to the region impacted by the crisis will have a direct influence on the success of the recovery operation. The composition of specialists teams employed by a company will vary according to the circumstances of the incident. Teams will likely include: investigation, communications, humanitarian support, government affairs and also a 'core' team to manage multiple deployed functions. Collectively called the 'Go Team', these teams constitute the reinforcement for existing local resources, the protectors of company reputation and the eyes, ears and ambassadors for the company headquarters. This training will help prepare your Go Team for deployment; bolster the confidence of your team and address how the team is an essential element of achieving the company's response objectives.

Objectives:

- Consider the selection and preparation of personnel who have a deployment role
- Understand the chronological sequence from activation of the teams through deployment and on to eventual return home and return to work
- Examine the role of the corporate headquarters in supporting the deployed teams and assisting their families

Course Content:

- Team selection and training
- Equipment and resources
- Roles and responsibilities of the Go Team members
- Reports and procedures
- Communications and the news media
- Activation and deployment
- International, cultural and religious awareness
- Team and self-care
- The return home-reintegration to normal duties



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Further Information

If you would like to know more about the Airline Response (Go) Teams and how it can complement your existing emergency plan please email at kenyon@kenyoninternational.com or contact any of the Kenyon worldwide offices.