

HUMANITARIAN / SPECIAL ASSISTANCE TEAM MEMBER

Support to Families at Their Time of Greatest Need



Duration: 2 Day

Maximum Attendance: 25

Format: Extensive use of case studies, large and small group discussions, exercises/practical role-play

Description: For this course, we use the common terms of 'Humanitarian Assistance Team Member (HAT)' and 'Special Assistance Team Member (SAT)' interchangeably to describe those personnel who are assigned and trained to work directly with families to provide support following an emergency.

This course identifies the needs of families in the immediate aftermath of an emergency where loved ones have been affected. It prepares delegates to provide direct support either in centralized facilities or at home locations. The support will take many forms including the provision of accurate and timely information on investigation processes, psycho-social care, practical assistance for communications or travel or finance. The training will also consider the special role of the team member in gathering essential information from the families that can be used to establish the status of a missing person. Delegates are welcome from private or public organizations that have the moral or legal responsibility to provide care.

Objectives:

- Understand the roles and functions of a HAT/SAT member
- Develop skills for managing a range of different emotions and challenges
- Discuss and consider the cultural and religious aspects of a humanitarian response
- Understand the layout and essential services provided by centralized family support centers
- Understand the routine of being a team member, your work commitments and the essential aspects of administration and reporting

Course Content:

- Importance/types of humanitarian assistance
- The role of the team member
- Skills required to be a team member
- Layout and purpose of a centralized family support center
- Locations where a team member may be assigned
- Family reactions in crisis and the impact of sudden trauma
- Needs of diverse family structures and cultures
- Self-care and personal administration

Further Information

If you would like to know more about the Humanitarian/Special Assistance Team Member and how it can complement your existing emergency plan please email at kenyon@kenyoninternational.com or contact any of the Kenyon worldwide offices.



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