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Advanced

[Welcome](#) | [Benvinguts](#) | [Benvidos](#) | [Ongi etorri](#) |[Inglés](#)[Initiation](#)[President](#)[Government](#)[Council of Ministers](#)[Press Room](#)[Multimedia](#)[Spain](#)You are in: [Home](#) > [Council of Ministers](#)[Summaries](#)[Listen](#) [Send](#) [Print](#)[References](#)[Press Conference Transcript](#)*Promotion*

Regulated care to victims of civil aviation accidents and their relatives

Friday, August 2, 2013

The Cabinet has approved a Royal Decree that regulates the care they will receive air accident victims and their families after an event of this type.

The standard combines the existing instruments of assistance to victims in the event of civil aviation accidents and improve coordination among stakeholders in order to define a more effective intervention model of services required in these situations. It also foresees the adoption of a coordination protocol that facilitates the realization of the measures.

The Royal Decree is based on current legislation internationally, as an EU Regulation 2010, the Assistance Manual victims of civil aviation accidents, and the Politics of the International Civil Aviation Organization (ICAO) on victim assistance air accidents and their procedures, adopted by ICAO. Spain has chaired the working group of the body such documents now this 2013.

For the development of the standard has had the contribution of regional civil protection authorities, relevant ministries, airlines and airports, as well as the participation of the Association of Victims of Crash of Spanair JK5022, which has also been involved in the work amending the referenced ICAO standards.

Highlights

The Royal Decree provides, inter alia:

The emergency treatment unit air nationally, by providing that the regional civil protection plans should specifically include the crash in the inventory of potential risks.

The provision of the victims and the families of service ("contact person") for commercial civil aviation accidents and general in Spain or abroad. With that taken care service and informs the victims and families in the immediate aftermath of an accident, and kept emergency after the relationship with the victims to ensure information on the causes of the accident, among others.

The availability of a private space for family care, where is located the contact person, and the family can attend and receive information, counseling and other assistance.

The hotlines available in Spanish and English to handle queries that arise immediately after an accident.

Information on the technical causes of the accident.

The provision of transport, accommodation and meals for families and victims to go to the crash site.

The spread of economic rights of the victims to the companies.

The privacy and dignity of the victims.

A Coordination Protocol adopted by the Undersecretary of the Ministry of the Interior shall establish specific measures of performance of all those involved in assisting victims of civil aviation accidents and their relatives. Similarly, a State Support Committee will facilitate coordination with all agencies and stakeholders.

Amendment of the Commission of Inquiry

The rule also amends the current composition of the Commission of Investigation of Accidents and Incidents of Civil Aviation (CIAIAC) to increase by one the number of its members and the multidisciplinary nature of the full Commission.

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President

- » Highlights
- » Biography
- » Agenda
- " Interventions
- » Multimedia
- » Write to President
- " Presidents since 1978

Government

- » Cabinet
- » Agenda
- » Government Delegations

Council of Ministers

- » Abstracts
- » References
- " Press Conference Transcript

Press Room

- » News
- » National Press Release
- " Communication Agenda
- » Information Offices
- » Accreditation
- " International Press Center
- »

Multimedia

- » Videos
- » Photos
- » Photo Galleries

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- " Useful
- » Statistics
- » The Constitution
- " State Symbols
- » Institutions
- » Spain today
- " Territorial Organization
- » Embassies

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Communications
» Documentation
» Newsletter